

**SUPPLEMENTAL/BID BULLETIN NO. 3
For LBP-ICTBAC- ITB-GS-20241118-01**

PROJECT: Software Defined Wide Area Network(SDWAN) Compatible with the Existing SDWAN Management Console with One (1) Year License Subscription and Three (3) Years Warranty and Support Services

DATE: 17 January 2025

This Supplemental/Bid Bulletin is issued to modify, amend and/or clarify certain items in the Bid Documents. This shall form an integral part of the Bid Documents.

Modifications, amendments and/or clarifications:

1. Section VII. Technical Specifications (page 41), Checklist of the Bidding Documents (pages 63-66) and Terms of Reference (Annexes D1 – D5) have been revised. Copies of said revised portions of the Bidding Documents are herein attached.
2. The Bidder/s are reminded that the deadline of Bid Submission and Opening is on 24 January 2025 at 10:00 AM. **Late bids will not be accepted.**
3. The bidder/s is/are encouraged to use the Bid Securing Declaration as Bid Security.
4. The prospective bidders are reminded that only the current/updated Certificate of PhilGEPs Registration (Platinum Membership) shall be accepted during the opening of bids. **Expired Certificate or any of the Eligibility Documents listed in Annex "A" shall be a ground for failure of the bidder** pursuant to the provisions of the 2016 Revised Implementing Rules and Regulations (RIRR) of RA 9184.

Valid and current Certificate of PhilGEPs Registration (Platinum Membership), in three (3) pages, including Annex "A" or the List of Class "A" Eligibility Documents **required** to be uploaded and maintained current and updated in PhilGEPs in accordance with **Section 8.5.2. of the IRR of RA 9184.**

Sections 23.1(a)(ii) and 24.1(a)(ii) of the 2016 RIRR of RA No. 9184 provides that in case the latest/updated Mayor's Permit is still not available, the prospective bidder **must submit their recently expired Mayor's Permit together with the**

official receipt (OR) to the PhilGEPs as proof that the prospective bidder has applied for renewal within the prescribed period by the concerned local government unit for the purpose of updating the PhilGEPs Certificate of Registration (Platinum Membership). The prospective bidder should then secure/obtain from the PhilGEPs its current/updated Certificate of PhilGEPs Registration (Platinum Membership) in three (3) pages, including Annex "A" or the List of Class "A" Eligibility Documents.



SVP MARILOU L. VILLAFRANCA
Chairperson, ICT-BAC

Technical Specifications

Specifications	Statement of Compliance
<p>Software Defined Wide Area Network (SDWAN) Compatible with the Existing SDWAN Management Console with One (1) Year License Subscription and Three (3) Years Warranty and Support Services</p> <ol style="list-style-type: none">1. Minimum technical specifications and other requirements per attached Terms of Reference (Revised Annexes D-1 to D-5).2. The documentary requirements enumerated in Annexes D-3 to D-4 of the Terms of Reference shall be submitted in support of the compliance of the Bid to the technical specifications and other requirements. <p>Non-submission of the above documents may result in the post-disqualification of the bidder.</p>	<p>Bidders must signify their compliance to the Technical Specifications/Terms of Reference by stating below either "Comply" or "Not Comply"</p> <p>Statements of "Comply" or "Not Comply" must be supported by evidence in a Bidders Bid and cross-referenced to that evidence. Evidence shall be in the form of manufacturer's un-amended sales literature, unconditional statements of specification and compliance issued by the manufacturer, samples, independent test data etc., as appropriate. A statement that is not supported by evidence or is subsequently found to be contradicted by the evidence presented will render the Bid under evaluation liable for rejection. A statement either in the Bidders statement of compliance or the supporting evidence that is found to be false either during Bid evaluation, post-qualification or the execution of the Contract may be regarded as fraudulent and render the Bidder or supplier liable for prosecution subject to the applicable laws and issuances.</p> <p>Please state here either "Comply" or "Not Comply"</p>

Checklist of Bidding Documents for Procurement of Goods and Services

The documents for each component should be arranged as per this Checklist. Kindly provide guides or dividers with appropriate labels.

Eligibility and Technical Component (PDF File)

- *The Eligibility and Technical Component shall contain documents sequentially arranged as follows:*

- **Eligibility Documents – Class “A”**

Legal Eligibility Documents

1. Valid PhilGEPS Registration Certificate (Platinum Membership) (all pages);

Technical Eligibility Documents

2. Duly notarized Secretary's Certificate attesting that the signatory is the duly authorized representative of the prospective bidder, and granted full power and authority to do, execute and perform any and all acts necessary and/or to represent the prospective bidder in the bidding, if the prospective bidder is a corporation, partnership, cooperative, or joint venture; or Original Special Power of Attorney of all members of the joint venture giving full power and authority to its officer to sign the OSS and do acts to represent the Bidder. (sample form - Form No. 7).
3. Statement of the prospective bidder of all its ongoing government and private contracts, including contracts awarded but not yet started, if any, whether similar or not similar in nature and complexity to the contract to be bid, within the last five (5) years from the date of submission and receipt of bids. The statement shall include all information required in the sample form (Form No. 3).
4. Statement of the prospective bidder identifying its Single Largest Completed Contract (SLCC) similar to the contract to be bid within the relevant period as provided in the Bidding Documents. The statement shall include all information required in the sample form (Form No. 4).

Financial Eligibility Documents

5. The prospective bidder's audited financial statements, showing, among others, the prospective bidder's total and current assets and liabilities, stamped "received" by the BIR or its duly accredited and authorized institutions, for the preceding calendar year which should not be earlier than two (2) years from the date of bid submission.
6. The prospective bidder's computation for its Net Financial Contracting Capacity (NFCC) following the sample form (Form No. 5), or in the case of

Procurement of Goods, a committed Line of Credit from a Universal or Commercial Bank in lieu of its NFCC computation.

- **Eligibility Documents – Class “B”**
 7. Duly signed valid joint venture agreement (JVA), in case the joint venture is already in existence. In the absence of a JVA, duly notarized statements from all the potential joint venture partners stating that they will enter into and abide by the provisions of the JVA in the instance that the bid is successful shall be included in the bid. Failure to enter into a joint venture in the event of a contract award shall be ground for the forfeiture of the bid security. Each partner of the joint venture shall submit its legal eligibility documents. The submission of technical and financial eligibility documents by any of the joint venture partners constitutes compliance, provided, that the partner responsible to submit the NFCC shall likewise submit the statement of all its ongoing contracts and Audited Financial Statements.
 8. For foreign bidders claiming by reason of their country's extension of reciprocal rights to Filipinos, Certification from the relevant government office of their country stating that Filipinos are allowed to participate in government procurement activities for the same item or product.
 9. Certification from the DTI if the Bidder claims preference as a Domestic Bidder or Domestic Entity.
- **Technical Documents**
 10. Bid Security (if in the form of a Surety Bond, submit also a certification issued by the Insurance Commission).
 11. Section VI – Schedule of Requirements with signature of bidder's authorized representative.
 12. **Revised Section VII – Specifications with response on compliance and signature of bidder's authorized representative.**
 13. Duly notarized Omnibus Sworn Statement (OSS) (sample form - Form No.6).

Note: During the opening of the first bid envelopes (Eligibility and Technical Component), only the above documents will be checked by the BAC if they are all present using a non-discretionary “pass/fail” criterion to determine each bidder's compliance with the documents required to be submitted for eligibility and the technical requirements.

- **Other Documents to Support Compliance with Technical Specifications [must be submitted inside the first bid envelope (Eligibility and Technical Component)]**
14. **Revised Technical Specifications and Terms of Reference duly accomplished and signed in all pages by the authorized representative/s of the bidder.**
 15. Securities and Exchange Commission (SEC) Registration as proof that the bidder has at least ten (10) years of existence in the IT industry.
 16. Manufacturer's authorization (sample form - Form No. 9) or its equivalent document, confirming that the bidder is authorized to provide the brand/services being offered and consumables supplied by the manufacturer, including any warranty obligations and after sales support as may be required.
 17. Proof that the product being offered is included in the SDWAN Leaders Quadrant of Gartner as of 2023.
 18. Certificate of Employment, Resume/Curriculum Vitae and List of Trainings/Seminars attended (including the proposed solution/project related seminars) of at least three (3) Local Certified solution specialist/engineer with at least three (3) years work experience and have handled the proposed solution/project for at least one (1) year.
 19. Certificate of Employment, Resume/Curriculum Vitae and List of Projects Handled [including End-User/Client Company Name, Project Name and Project Duration (start date and end date)] of a dedicated Project Manager employed with the bidder with at least five (5) years work experience in handling IT projects.
 20. List of at least two (2) installed base of same solution in wherein one (1) is a Universal or Commercial Philippine Bank and one (1) from Financial Services Industry and have managed at least 500 sites of the existing SDWAN solution with client name, address, contact person, contact number and email address.
 21. Certificate of Satisfactory Performance from two (2) companies other than LANDBANK with the same product/services being offered including contact numbers and email addresses.
 22. Detailed Escalation Procedure and Support Plan Flow Chart.
 23. Business Continuity Plan that will support the operations of a Commercial or Universal Bank and List of Updated Technical Support (including names, contact numbers and email addresses).
 24. List of at least one (1) service center in each of NCR/Luzon, Visayas and Mindanao including locations/addresses, contact persons and telephone numbers

- **Post-Qualification Documents/Requirements – [The bidder may submit the following documents/requirements within five (5) calendar days after receipt of Notice of Post-Qualification]:**
 25. Business Tax Returns per Revenue Regulations 3-2005 (BIR No.2550 Q) VAT or Percentage Tax Returns for the last two (2) quarters filed manually or through EFPS.
 26. Latest Income Tax Return filed manually or through EFPS.
 27. Original copy of Bid Security (if in the form of a Surety Bond, submit also a certification issued by the Insurance Commission).
 28. Original copy of duly notarized Omnibus Sworn Statement (OSS) (sample form - Form No.6).
 29. Duly notarized Secretary's Certificate designating the authorized signatory in the Contract Agreement if the same is other than the bidder's authorized signatory in the bidding (sample form – Form No. 7).

Financial Component (PDF File)

- ***The Financial Component shall contain documents sequentially arranged as follows:***
 1. Duly filled out Bid Form signed by the Bidder's authorized representative (sample form - Form No.1).
 2. Duly filled out Schedule of Prices signed by the Bidder's authorized representative (sample form - Form No.2).
 3. Duly filled out Bill of Quantities Form signed by the bidder's authorized representative (Annex E)

Note: The forms attached to the Bidding Documents may be reproduced or reformatted provided the information required in the original forms and other requirements like signatures, if applicable, are complied with in the submittal.

Minimum Technical Specifications and Terms of Reference
Software Defined Wide Area Network (SDWAN)
Compatible with the Existing SDWAN Management Console
with One (1) Year License Subscription and Three (3) Years Warranty and Support Services

No.	Requirements	Compliance
General Specifications		
A. Controllers/Hubs		
1	Minimum of 8 Gigabit ethernet ports with at least 4 10GB ports (Minimum of 20 Gbps of threat protection throughput to provide sufficient security and performance for at least two 10 Gbps connections, preventing bottlenecks.)	
2	At least 500mbps but scalable up to 3gbps bandwidth/speed	
3	Unified Threat Management license with Security hardened OS	
4	On-premise & must be compatible with layer 2 or 3 Telco network	
5	Must be able to manage the existing ATM edges	
6	Transceivers to be used on existing core switch must also be provided by vendors	
7	Rack mountable including mounting bracket	
B. Edge/Spoke		
8	Minimum of 5 GE RJ45 ports (with at least 1 WAN port)	
9	Required interface of 2 MPLS, 1 DSL, and 1 LAN port (must be compatible with sub interface/vlan interface of existing manage switches)	
10	Unified Threat Management license with Security hardened OS	
11	Minimum bandwidth speed of at least 100 mbps	
C. WAN Switch		
12	Can accommodate 7 MPLS Telco carrier	
13	Must be manageable	
14	Minimum of 12 gigabit RJ45 ports with atleast 4- 10 gigabit ports	
15	High Availability with redundant power supply	
16	Rack mountable including mounting bracket	
Items A-C should include console, network cable (CAT6, SFP & transceiver) & power cable/adaptor		
Technical Requirements		
SDWAN Capabilities		
17	The proposed appliance must be able to handle at least 15,000 workstations connected in the SDWAN (At least 10 Gbps threat protection throughput performance for bidirectional SD-WAN traffic across multiple internal 10Gbps ports)	
18	Must ensure that data from critical applications are routed through the most efficient link available <ul style="list-style-type: none"> 1. Supports traffic steering based on applications and link SLA 2. Supports traffic steering based on bandwidth utilization 3. Supports load balancing based on application priorities 	
19	Must have end-to-end encryption for secure interconnection	
20	Must have performance SLA based on latency, jitter & packet loss.	
21	Must support topology display, multi-area interconnection and VPN topology customization.	
Networking Capabilities		
22	Networking must be adaptable and can allow service interconnection as needed	
23	Must supports various wired and wireless connections like MPLS, Internet-based links, 3G/4G/5G modems and VSAT	
24	Must support transmission of traffic over both wired and wireless links	
25	Must support application-based refined management of SD-WAN policies, including: <ul style="list-style-type: none"> 1. Application access control 2. Application bandwidth guarantee based on applications and traffic classification 	
26	Must support refined QOS scheduling for applications and should be able to implement bandwidth allocation rules for different VPNs based on multi-level queues of applications and VPNs	

52	Must have device system status, real-time monitoring, QOS and terminal identification	
53	Must support reporting of logs to a third-party syslog server from CPEs	
54	Must display logs including system logs, device login and logout logs, & operation logs	
55	Must allow users to view real-time device logs and logs generated in the past 30/90/180/365 days using commands	
56	Must support multiple log levels, including emergency, alert, critical, error, warning, notice, info, and debug	
57	Must facilitate application statistics policies based on both protocol and application classifications	
58	Must be able to displays the site health, including the online status of devices and LAN-side users, the worst link on the WAN side, and the worst application experience.	
59	Must allow devices to generate fault alarm information and the platform to send notification emails	
60	Presents information visually using graphs, bubble charts	
61	Must be able to connect to a third-party monitoring platform through SNMP	
62	Must have Live Network Monitoring with Report generation	
Warranty and Support Services		
63	Three (3) years warranty on hardware shall cover any reconfiguration/ integration after successful implementation. Three (3) years support services shall cover all patch updates, firmware upgrade, quarterly preventive maintenance, health check and any corrective maintenance needed during the warranty period.	
Other Requirements		
64	The bidder must comply with the requirements in relation to the Third Party/Vendor Assessment conducted by the Bank internal and external audit such as Bangko Sentral ng Pilipinas (BSP), Commission on Audit (COA), etc.	
65	The supplier must notify the Bank's IT personnel of any related cyber security supply chain incident such as, but not limited to compromise/breaches involving the supplier/client data, the product hardware or software, etc. It must be reported within a risk-informed time frame of 24 hours upon learning of the incident.	
66	Must provide stable connection to the all bank applications including tellering & TCP/IP	
67	Inclusive of SDWAN administration training (face-to-face) for at least 5 pax with certification from the principal within 6 months after the issuance of NTP.	
Bidder's Eligibility Requirements		
68	Securities and Exchange Commission (SEC) Registration as proof that the bidder has at least ten (10) years of existence in the IT industry.	
69	The bidder must be an authorized reseller or distributor of the brand/services being offered. The bidder must submit certification from the principal.	
70	The bidder must submit proof that the product being offered is included in the SDWAN Leaders Quadrant of Gartner as of 2023.	
71	The bidder must have at least three (3) Local Certified solution specialist/engineer , with at least three (3) years work experience and have handled the proposed solution/project for at least one (1) year, to support the reconfiguration and provide online/onsite support. The bidder must submit the following documents for the given IT engineers: - Resume/Curriculum Vitae - Certificate of Employment - List of Trainings/Seminars attended (including the proposed solution/project related seminars).	

72	The bidder must have a dedicated Project Manager (PM) employed with the bidder, with at least five (5) years work experience on how to handle IT projects, to oversee the proposed project. The bidder must submit the following documents for the given PM: <ul style="list-style-type: none"> - Resume/Curriculum Vitae - Certificate of Employment - List of Projects Handled [including End-User/Client Company Name, Project Name, Project Duration (start date and end date)] 	
73	The bidder must have at least two (2) installed base in the Philippines of the same product or solution, wherein (1) is a universal or commercial Philippine bank and (1) from Financial Services Industry and have managed on at least 500 sites of the existing SDWAN solution. Project client name, address, contact person, contact number and email address must be included.	
74	The bidder must submit Certificate of Satisfactory Performance from two (2) companies other than LANDBANK with the same product being offered including contact numbers and email addresses.	
75	The bidder must submit the Detailed Escalation Procedure and Support Plan Flow Chart. The bidder must have a local HelpDesk to provide 24 x 7 technical assistance.	
76	The bidder must submit Business Continuity Plan (BCP) that will support the operations of a Commercial or Universal Bank and List of Updated Technical Support (including names, contact numbers and email addresses).	
77	Vendor/Principal must have at least one (1) service center in each of the following areas: NCR/Luzon, Visayas, and Mindanao. Bidder must submit the list of service centers' locations/addresses, contact persons and telephone numbers.	
Delivery/Contract Period		
78	Delivery, set-up and configuration must be completed within ninety (90) calendar days after receipt of the Notice to Proceed.	
Payment Terms and Conditions		
79	<p>Payment for SDWAN shall be made after the completion of delivery, set-up & configuration.</p> <p>Three (3) years support services shall be paid annually.</p> <p>Pursuant to Malacañang Executive Order No. 170 (Re: Adoption of Digital Payments for Government Disbursements and Collections) issued on 12 May 2022, directing all government agencies to utilize safe and efficient digital disbursement in the payment of goods, services and other disbursements, all payments for this Contract shall be through direct credit to the supplier's deposit account with LANDBANK. Thus, the supplier shall maintain a deposit account with any LANDBANK Branch where the proceeds of its billings under this Contract shall be credited.</p> <p>The following documentary requirements for payment shall be submitted:</p> <ul style="list-style-type: none"> - Sales Invoice/Billing Statement/Statement of Account. - Delivery Receipt with printed name and signature of LANDBANK employee who received the delivery and actual date of receipt of items, if applicable - Warranty Certificate specifying the period covered by the warranty, if applicable - Summary of Service Reports, Summary of Preventive Maintenance Activities, Recommendations, Status of Action Items for each payment milestones. - Updated Tax Clearance in accordance with Malacañang Executive Order No. 398, series of 2005 and BIR Regulations No. 17-2024. <p>The Supplier shall be paid within sixty (60) calendar days after the submission of sales invoice or claim and complete documentary requirements.</p>	

Liquidated Damages

80 If the winning bidder fails to delivery any or all of the goods and/or services within the period/s specified in this Contract, the Bank shall, without prejudice to its other remedies under this Contract and under the Applicable Law, deduct from the contract price, as liquidated damages, a sum equivalent to one-tenth of one percent (0.001) of the price of the unperformed portion of the goods and/or services for each day of delay based on the approved contract. LANDBANK need not prove that it has incurred actual damages to be entitled to liquidated damages. Such amount shall be deducted from any money due or which may become due to Supplier. In case the total sum of liquidated damages reached ten percent (10%) of the total contract price, LANDBANK may rescind the contract and impose appropriate sanctions over and above the liquidated damages to be paid.

Pre-Termination/Termination of Contract

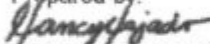
81 Pre-termination/Termination of Contract shall be governed by the guidelines on Termination of the Contract per Annex "I" of the 2016 Revised Implementing Rules and Regulations.

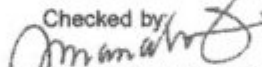
In addition to the grounds under the said Guidelines for Contract Termination, Unsatisfactory Performance by the service provider within the contract duration shall be likewise be ground for Pre-Termination/Termination of contract.

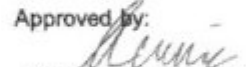
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